



## Vail Resorts Roundtop Ski Resort - Lift Operations

### HOST INFORMATION

**Company Description:**

Seven Springs is a borough in Somerset and Fayette counties in the U.S. state of Pennsylvania. The Fayette County portion of the borough and resort are part of the Pittsburgh metropolitan area. Seven Springs has the distinction of being, in elevation, the highest borough in Pennsylvania, at 2,530 feet (770 m). It sits along the crest of Laurel Hill, a major north-south ridge of the Allegheny Mountains. At Seven Springs Mountain Resort, the experience is everything. From fun family vacations that inspire stories to share for decades, to thrilling outdoor adventures that will break your comfort zone, to relaxation that will take you to the height of tranquility, you can find it all! Located within 200 miles of the major metropolitan areas of Pittsburgh, Baltimore, Cleveland and Washington D.C., Seven Springs is easily accessible. Holidays in the Highlands at Seven Springs has become a popular winter tradition!!

**Host Website:** <https://www.7springs.com/>

**Site of Activity:** Vail Resorts Roundtop Ski Resort

**Parent Account Name:** Vail Resorts

**Host Address:** 925 Roundtop Road Lewisberry, Pennsylvania, 17339

**Nearest Major City:** Pittsburgh, Pennsylvania, Over 50 miles away

### PLACEMENT INFORMATION

**Job Description:**

This is an active, role for those that enjoy working outside in a fast-paced, customer-facing role.

Responsibilities include, but are not limited to:

- Greeting guests with a smile
- Monitor for the safety of our guests • Ability to stand outside in various weather conditions for long periods of time.
- Ensure that guests are safe and assist them on and off the lift. • Following and complying with lift operations procedures as trained
- Adhering to established federal and state safety regulations and guidelines in the operation and storage of various equipment and tools

\* Participants will be assigned to work at times on evenings and weekends.

The participant's employment with Employer is at all times "at-will" and nothing in this agreement is meant to change the participant's at-will status. Our resorts are a seasonal business and have busy and slow periods, peak times, and holidays where there will be more work as our resorts are busier. Peak times center on U.S. federal holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, and Spring Break. Much of the work at our resorts is weather and business-level dependent. It is a seasonal business therefore if the weather is not as expected there could be little or no work. Business levels can fluctuate based on the visitation levels of our guests. Expect to work more during holiday periods and then see a reduction of hours during lower visitation periods like late January to Early March. This agreement does not guarantee the participant any certain number of hours and Employer may modify schedules at any time in its sole discretion based on business needs and demands. You will begin working on the start date of your job offer but depending on training

*your start date may be delayed a few days. Hours, including the total number of hours scheduled and/or worked, are never guaranteed; in the ski industry, hours can fluctuate drastically without warning due to changes in operating season, business levels, and weather.*

**Typical Schedule:**

*Typically 4 or 5 shifts a week, holidays and weekends are required. Shifts start as early as 6am and are 8 - 10 hours long*

**Seasonal changes to job duties or available hours:** *Yes*

*If you miss or fail training you will be assigned a new position. You will participate in work force management and help support other departments.*

**Drug Test required:** *No*

## COMPENSATION

**Hourly Wage:** *\$20*

**Eligible for Tips:** *No*

**Estimated weekly wages including tips:** *\$640*

**Bonus:** *No*

*\* All figures above are pre-tax*

**Estimated average number of hours per week:** *32*

**Estimated minimum number of hours per week:** *32*

**Estimated maximum number of hours per week:** *40*

**Potential fluctuation in hours per week:**

*Peak weeks occur during holidays and school breaks. Peak times center around holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, and Spring Break*

**Average number of hours per week reached by last year's seasonal employees:** *32*

**Overtime Policy:**

*Yes, paid after 40 hours*

**Job-Specific Benefits:**

*Ski pass for duration of employment, food & beverage and retail/rental discounts. Please consult with manager for additional information.*

## JOB REQUIREMENTS

**English Level required:**



**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

*Skiing / Snowboarding*

*Description:*

*Might have to ride down at the end of a shift if placed on a mid-mountain lift or to another lift during your shift. This will not be the case for all Lift Operators.*

*Standing for entire shift*

*Working outdoors*

*Working under direct sunlight*

**Job Training required:** Yes

*Length of job training:*

*1 week, ongoing*

*Hours per week during training period: 32*

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

*Safety Training*

**Need to wear uniform:** Yes

*Uniform Policy:*

*Certain positions require employees to wear a uniform while working. Employees are expected to wear uniforms in the appropriate manner. Nametags must be worn and jackets zipped up to above nametag level. All hats, where permitted, must be worn facing forward. Please access our employee guide for more information - <http://www.insideepic.com/employee-guides> Your manager will communicate what portions of your uniform is provided and what you need to bring.*

*Cost of uniform: \$0*

*Uniform laundry: Participant responsibility*

**Dress Code:** Yes

*Description:*

*Please see section entitled Presentation/Uniforms <http://www.insideepic.com/employee-guides>*

## CULTURAL OPPORTUNITIES

### **Types of Cultural Opportunities:**

*Company Parties, Holiday Events, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners*

### **Additional Details about Cultural Offerings:**

*Roundtop now welcomes everyone for skiing and riding on 21 trails with 9 lifts, as well as snow tubing, zip lines, paintball, camps, and many more activities!*

### **Local Cultural Offering:**

*Employer and Community planned events will be shared at time of arrival.*

## HOUSING AND TRANSPORTATION

**Housing Provided:** No

### **Community Housing Options:**

*Available: Yes*

#### *Description:*

*Housing can be very difficult to find & expensive in our communities. Your job offer does not include housing & by accepting an offer you understand it is your responsibility to secure your own season-long housing before arrival at your worksite. Vail employee housing is only available once you have applied for housing, paid deposit, & signed license. Additional info is provided at interview & job offer. From acquiring housing to local transportation, each region's options can vary. You should come with enough money to live for at least 2 months. Many of our communities recommend \$2,000-\$4,000. Vail Employee Housing Information: <https://bit.ly/46y0QKX> Community Resources: Vail Housing team compiles regional guides that provide helpful information & resources for many Vail Resorts locations. Disclaimer: Most businesses & organizations in the guides are not affiliated with Vail Resorts & the information listed may be outdated or subject to change without notice. <https://bit.ly/44d7qon>*

*Minimum Average Cost Per Week: \$150*

*Maximum Average Cost Per Week: \$200*

### **Transportation for Community Housing Description:**

*Nights out and none resort scheduled shuttle runs require you to find your own transportation.*

## ARRIVAL INFORMATION

### **Arrival Instructions:**

*Once you are hired we will need your travel arrangements. Please remember to make your travel plans within the pickup area and the dates. Your manager will communicate this information to you. Do not book travel until talking with your manager.*

*Transportation from Harrisburg and BWI will be determined at a later date. If you arrive outside the determined dates, you will be responsible to get yourself to Roundtop on your own.*

**Suggested Arrival Airport:**

Baltimore Washington International Airport, BWI, Over 50 miles

**Estimated cost of transportation to worksite from suggested airports:** \$75 to \$100

**If arriving after regular hours:****Suggested After-Hours Accommodation:**

Wingate by Wyndham Baltimore BWI Airport  
829 Elkridge Landing Rd,  
Linthicum Heights , Maryland 21090  
\$100 to \$150

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** Yes

Yes. After you are offered a position, you'll need to complete a background check or answer the Law Violation Question. Right after receiving your job offer, expect an email from [vailresortscareers@vailresorts.com](mailto:vailresortscareers@vailresorts.com) with instructions on how to complete. Please note that background checks can take anywhere from one to 14 days to process. Some background checks can take longer.

After you complete the background check or Law Violation Question, you will receive an email from [vailresortscareers@successfactors.com](mailto:vailresortscareers@successfactors.com) with instructions for completing your New Employee Setup. Follow the link in the email to complete your documents. We recommend that you give yourself 30 minutes. Please use a computer. The site is not currently available on mobile phones or tablets. Please complete your New Employee Setup promptly. Even if your start date is a few months away, we need this information to get you set up in our systems and finalize your new position.

Within two weeks of your start date, look for an email from [vailresortscareers@vailresorts.com](mailto:vailresortscareers@vailresorts.com) with instructions for completing your Final Onboarding Forms. This email will also contain your login information for Vail Resorts' employee systems and your employee ID number. These forms give us the information we need to make sure you get paid and receive your pass to get up on the mountain, so make sure you complete them before your first day! Failure to complete onboarding step timely can and will result in delay in your start or cancelation of your job offer.

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

**IMPORTANT:** Prior to applying for your Social Security Number in the US, you must obtain an accurate MAILING address to provide to the Social Security office. It must be an address where you can receive mail, not a physical address. You pay opt to get a US Postal Box to be able to receive mail in the US. If you do not provide a mailing address, you will not receive the SSN card. It is a condition of employment to provide your SSN to your employer. You will also need your SSN to complete your tax return once you have returned to your home country. The closest office is located approximately 30 miles away at: Social Security Administration 122 W 3rd Street Greensburg, PA 15601 Phone: 1-800-772-1213

Nearest SSA Office: greensburg , Pennsylvania , Less than 50 miles

**Other:**

Wage Payment Schedule:

Every two weeks. Depending on when you start, your first paycheck might come after 3 weeks and may only be a partial paycheck. We recommend setting up a bank account immediately upon your arrival, that way you can elect electronic payment form.

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: No*

*Hire in Groups: Yes*

*Maximum Group Size:*

*Grooming Requirements:*

*You must maintain a professional appearance at all times. Please see Inside Epic: <http://www.insideepic.com/employee-guides> for grooming policies and uniforms. Some locations may have a policies that have higher standards.*

*Second Job Availability: No, unlikely*

*Applicable Company Policies:*

*To view all company policies, please review our employee handbook. You can view the Vail employee handbook by clicking on Colorado <http://www.insideepic.com/employee-guides>. Agreements between the participant and sponsor do not take precedence over; preempt or supersede any of Vail Resort Inc policies.*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Restaurants, Internet Cafe*

***Walking Distance from Housing:***

*Internet Cafe*

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*