



Vail Resorts Okemo Mountain Resort - Housekeeper (Hospitality)

HOST INFORMATION

Company Description:

Positive attitude increases with altitude! A theory that has been proven by our resort staff from the top down. At Okemo, we have 2,200 vertical feet of positive outlook and it shows. Culture is what we teach. And service with a smile is the linchpin of our philosophy. Every interaction with our guests - on and off the mountain, at the golf courses and Adventure Zone - is an opportunity to turn a skier, rider, golfer or recreational enthusiast into a lifelong member of our family.

We are a leader in the North American Ski Industry. Okemo has earned numerous media accolades, national awards and a reputation for superior service and product.

Benefits: *Each student has access to free ski passes, free lessons, and free rental equipment at Okemo. There are food and retail discounts at Okemo. The employee passes at Okemo also will give the student's free access to other Vail Resort properties.*

Host Website: <https://www.okemo.com/>

Site of Activity: Vail Resorts Okemo Mountain Resort

Parent Account Name: Vail Resorts

Host Address: 111 Jackson Gore Road Ludlow , Vermont , 05149

Nearest Major City: Rutland , Vermont , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

*Housekeeping - Hospitality
(Inclusive of Housekeeper, Houseperson, Houseman, Housekeeping Inspector, Public Areas Cleaner)*

Students may be placed at any of the hotel properties within the resort.

This is an active, role for those that enjoy working indoors and are very clean, organized and diligent about their work.

Responsibilities include, but are not limited to:

- Clean and supervise (dependent on position) hotel guest rooms, grounds, common areas and recreation areas.*
- Visually inspect guest rooms and public areas to ensure everything is clean and in working order.*
- Wash shower walls and tubs, clean toilets, mirrors, and sinks.*

- Operate vacuums, mop, move/lift heavy furniture and dust fixtures/wall hangings and vents.
- Replace linens including bedding and towels.
- Assist guests in service needs and stay organized.
- Other duties as assigned by your Supervisor or Senior Management.
- Assist in sanitation of all areas in accordance to COVID19 safe operating guidelines.
- * Participants will be assigned to work at times on evenings and weekends.

The participant's employment with Employer is at all times "at-will" and nothing in this agreement is meant to change the participant's at-will status. Our resorts are a seasonal business and have busy and slow periods, peak times, and holidays where there will be more work as our resorts are busier. Peak times center on U.S. federal holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, and Spring Break. Much of the work at our resorts is weather and business-level dependent. It is a seasonal business therefore if the weather is not as expected there could be little or no work. Business levels can fluctuate based on the visitation levels of our guests. Expect to work more during holiday periods and then see a reduction of hours during lower visitation periods like late January to Early March. This agreement does not guarantee the participant any certain number of hours and Employer may modify schedules at any time in its sole discretion based on business needs and demands. You will begin working on the start date of your job offer but depending on training your start date may be delayed a few days. Hours, including the total number of hours scheduled and/or worked, are never guaranteed; in the ski industry, hours can fluctuate drastically without warning due to changes in operating season, business levels, and weather.

Typical Schedule:

Typically 5 shifts a week, weekends and holidays required, morning, afternoon and evening shifts

Seasonal changes to job duties or available hours: Yes

You will participate in work force management and help support other departments.

Drug Test required: No

COMPENSATION

Hourly Wage: \$20

Eligible for Tips: No

Estimated weekly wages including tips: \$640

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Peak times center around holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, & Spring Break. reduction of hours during lower visitation periods, late January to Early March

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Ski pass for duration of employment, food & beverage and retail/rental discounts, hotel discounts. Please consult with manager for additional information.

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Pushing carts around and moving linens. Might have to move some smaller furniture to vacuum.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Job Training required: Yes

Length of job training:

1 week and ongoing

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Certain positions require employees to wear a uniform while working. Employees are expected to wear uniforms in the appropriate manner. Nametags must be worn and jackets zipped up to above nametag level. All hats, where permitted, must be worn facing forward.

Please access our employee guide for more information - <http://www.insideepic.com/employee-guides> Manager to communicate your uniform, what is provided, & what you need to bring. Please bring boots, winter jacket, hat, gloves, base layers.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Must be in uniform with name tag on while on the clock. Good hygiene and hair maintained, uniform must be clean. Please see section entitled Presentation/Uniforms <http://www.insideepic.com/employee-guides>

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events, Potlucks or Dinners, Company Parties, Free rental equipment, Free ski passes

Additional Details about Cultural Offerings:

The students will work and live alongside US citizens, communicate and interact with American and international guests, and this will aid to improve their English and gain experience. Student will gain exposure to American business practices and customer service and relations.

Local Cultural Offering:

We are situated in a beautiful, small resort town called Ludlow. The largest cities are approximately 3 hours in distance. Free Ski Pass

For details on cultural activities visit:

<https://www.vermont.com/cities/ludlow/> for all activities in your surrounding area.

Employer and Community planned events.

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

Housing can be very difficult to find & expensive in our communities. Your job offer does not include housing & by accepting an offer you understand it is your responsibility to secure your own season-long housing before arrival at your worksite. Vail employee housing is not available at your location. Additional info is provided at interview & job offer. From acquiring housing to local transportation, each region's options can greatly vary. You should come with enough money to live for at least 2 months.

Many of our communities recommend \$2,000-\$4,000. Community Resources: Vail Housing team compiles regional guides that provide helpful information & resources for many Vail Resorts locations. Disclaimer: Most businesses & organizations in the guides are not affiliated with Vail Resorts & the information listed may be outdated or subject to change without notice.
<https://bit.ly/44d7qon>

Minimum Average Cost Per Week: \$250

Maximum Average Cost Per Week: \$800

Transportation for Community Housing Description:

Moover Bus: Okemo - Ludlow

www.moover.com/route/bellows-falls-okemo/

ARRIVAL INFORMATION

Arrival Instructions:

Amtrak offers transportation between Burlington Airport and Rutland Transit Center. The Bus offers transportation between Rutland Transit Center and Ludlow Park and Ride. These shuttle services are not operated by or affiliated with Vail Resorts. Prices may vary depending on dates and a reservation may be required. There is no public bus in Ludlow, however, there is an employee shuttle that offer transportation to and from Okemo Resort.

<https://www.amtrak.com/home.html>

<https://thebus.com/>

Suggested Arrival Airport:

Boston Logan Airport, BOS, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$150 to \$200

If arriving after regular hours:

Suggested After-Hours Accommodation:

Hilton Boston Logan

1 Hotel Dr. Boston, MA

Boston, Massachusetts 02128

\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Yes. After you are offered a position, you'll need to complete a background check or answer the Law Violation Question. Right after receiving your job offer, expect an email from vailresortscareers@vailresorts.com with instructions on how to complete. Please note that background checks can take anywhere from one to 14 days to process. Some background checks can take longer.

After you complete the background check or Law Violation Question, you will receive an email from vailresortscareers@successfactors.com

with instructions for completing your New Employee Setup. Follow the link in the email to complete your documents. We recommend that you give yourself 30 minutes. Please use a computer. The site is not currently available on mobile phones or tablets. Please complete your New Employee Setup promptly. Even if your start date is a few months away, we need this information to get you set up in our systems and finalize your new position.

Within two weeks of your start date, look for an email from vailresortscareers@vailresorts.com with instructions for completing your Final Onboarding Forms. This email will also contain your login information for Vail Resorts' employee systems and your employee ID number. These forms give us the information we need to make sure you get paid and receive your pass to get up on the mountain, so make sure you complete them before your first day! Failure to complete onboarding step timely can and will result in delay in your start or cancelation of your job offer.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

IMPORTANT: Prior to applying for your Social Security Number in the US, you must obtain an accurate MAILING address to provide to the Social Security office. It must be an address where you can receive mail, not a physical address. If you do not provide a mailing address, you will not receive the SSN card. It is a condition of employment to provide your SSN to your employer. You will also need your SSN to complete your tax return once you have returned to your home country. Social Security Office Address: 188 Merchants Row Rutland, VT 05701

Nearest SSA Office: Rutland , Vermont , Less than 25 miles

Other:

Wage Payment Schedule:

Every two weeks. Depending on when you start, your first paycheck might come after 3 weeks and may only be a partial paycheck. We recommend setting up a bank account immediately upon your arrival, that way you can elect electronic payment form.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

You must maintain a professional appearance at all times. Please see Inside Epic: <http://www.insideepic.com/employee-guides> for grooming policies and uniforms. Some locations may have a policies that have higher standards.

Second Job Availability: No, unlikely

Applicable Company Policies:

To view all company policies, please review our employee handbook. You can view the Vail employee handbook by clicking on Colorado <http://www.insideepic.com/employee-guides>. Agreements between the participant and sponsor do not take precedence over; preempt or supersede any of Vail Resort Inc policies.

Walking Distance from Worksite:

Food Market, Shopping Mall, Restaurants, Internet Cafe

Walking Distance from Housing:

Food Market, Shopping Mall, Restaurants, Internet Cafe

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library