



The Ice Cream Store - Ice Cream Specialist

HOST INFORMATION

Company Description:

Welcome to Rehoboth Beach!

Our one square mile community is located in the mid-Atlantic and is the largest beach resort in the State of Delaware. Known as the "Nation's Summer Capital", our town was historically branded as the getaway of choice for beach goers from Washington, DC. Now, our beach town hosts visitors from all over the country, and the world. From the beautiful ocean view to the iconic boardwalk, Rehoboth Beach is a must-visit destination.

The Ice Cream Store is celebrating our 51st year at the prime Rehoboth Beach location - Rehoboth Avenue at the Boardwalk. Many of our innovative, truly homemade ice cream flavors are really creating an impression! We specialize in spectacular customer service and are well known for our flavor tasting program.

Employee Perks:

- We provide housing!
- Employee discounts
- We will take you to the farm to meet the animals and see how ice cream is made!

Host Website: <http://www.rehobothbeachicecream.com/>

Site of Activity: The Ice Cream Store

Parent Account Name: Peppers Inc

Host Address: 6 Rehoboth Avenue Rehoboth Beach , Delaware , 19971

Nearest Major City: Philadelphia , Pennsylvania , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

You will provide customer service, take orders from customers and prepare and sell orders. Knowledge of product in store, answering questions about product in store, operating cash register, stocking and cleaning. Must be comfortable making eye contact with customers and work one on one with customers. This requires advanced English and someone who is comfortable conversing at a fast pace. This job requires someone who smiles A LOT and is very friendly, happy and outgoing. Also critical is a commitment to stay until end of contract. Maintain regular and consistent attendance and punctuality. Available to work flexible hours that may include early mornings, evenings, weekends, nights and/or holidays

Meet store operating policies and standards, including providing quality beverages and food products, cash handling and store safety and security, with or without reasonable accommodation

Engage with and understand our customers, including discovering and responding to customer needs through clear and pleasant communication

Comply with a dress code given by manager.

Prepare food and beverages to standard recipes, customized for customers, including recipe changes such as temperature, quantity of ingredients, or substituted ingredients

Available to perform many different tasks within the store during each shift

Ability to learn quickly

Ability to understand and carry out oral and written instructions and request clarification when needed

Strong interpersonal skills.

Ability to work as part of a team.

Ability to build relationships.

Typical Schedule:

We do not have set schedules, our shifts change daily & weekly.

Drug Test required: No

COMPENSATION

Hourly Wage: \$16

Eligible for Tips: Yes

All tips for the day are split equally between all employees on that shift.

Estimated weekly wages including tips: \$640

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 35

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Weather dependencies.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Employees at The Ice Cream Store get 30% off their order.

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Putting away deliveries, stocking ice creams etc.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Job Training required: Yes

Length of job training:

1 week

Hours per week during training period: 35

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Learning the register, learning flavors, and how to prepare the items.

Need to wear uniform: Yes

Uniform Policy:

Students are provided with 2 Ice Cream Store t-shirts. Students are responsible to provide their own black pants or shorts, and comfortable sneakers as you will be standing all day. Shorts must come to the bottom of your fingertips when you are standing up with hands to your sides.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: *Yes*

Description:

No facial piercings, unnatural color hair, hair must be pulled back out of face, shorts must come to the bottom of your fingertips when you are standing up with hands to your sides.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

Woodside Farm Creamery Trip - we will take you to the farm to meet the animals and see how ice cream is made!

Local Cultural Offering:

E-Point has organized trips to numerous locations such as Washington, DC & New York City, sporting events & concerts. www.ocstudentcenter.com.

ISOPj1rehoboth.com offer fun events, help, listings of free meals.

HOUSING AND TRANSPORTATION

Housing Provided: *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.*

Employer-owned or employer-arranged housing description:

Our housing is located 3 miles from The Ice Cream Store. The address to the house is 36215 Skyview Street Rehoboth Beach, DE 19958. Housing is shared between students male and female. Housing includes TV, refrigerator, microwave, local telephone, utensils, washer & dryer, private bath, air conditioning.. Each student is responsible for electricity ranging from \$40-50 per month depending on usage & amount of students in the housing. Rooms will be assigned prior to arrival.

Lease Agreement: *Yes*

Onsite Amenities:

WiFi: Yes

Description:

WiFi login & password will be provided at the housing.

Phone Service: *Yes*

Description:

Students will have a local landline phone in the house.

Kitchen facilities: Yes

Description:

Refrigerator, microwave, utensils, Stove, etc. is provided in the housing.

Laundry facilities: Yes

Description:

Washer & dryer is provided in housing and is shared between students.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

The housing is co-ed, students will be assigned rooms prior to arrival.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$140

Housing Cost Deducted from Paychecks: No

Description:

Students will pay rent weekly, every Friday morning by 9:00AM

Utilities Costs: Yes

Cost per Week: \$15

Description:

Each student is to pay electricity every month which ranges from \$40-\$50 per student depending on usage.

Housing Deposit: Yes

Cost: \$140

Description:

When the students arrive a meeting will be scheduled to sign leases and collect the housing deposit and the first weeks rent in cash.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Housing deposit is refundable as long as the house is clean and no damages are made prior to leaving.

Details About Deposit Refund:

The housing deposit is refunded by check upon departure.

Transportation to Worksite:

Biking

Estimated commute time: 15 to 30 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: The commute is about a 15 minute bike ride. The Ice Cream Store is about 3 miles from the housing. The roads generally have a lot of traffic throughout the season.

Local Bus, Subway or Train

Estimated commute time: 15 to 30 minutes

Estimated cost: \$4

Total: No Per Day: Yes

Description: There is a bus stop in the front of the development. The bus times vary depending on the amount of people and traffic. You will pay for a bus pass per day.

ARRIVAL INFORMATION

Arrival Instructions:

Please contact your employer once you have secured your arrival details and email the specifics to your employer.

Participants can utilize a local shuttle service such as Lets Go Ocean City, MD at <https://letsgooc.net/> This service needs to be scheduled ahead of time as their services fill up quickly.

Communication is key, stay in touch with your employer & let them know when you have all transportation & travel details arranged!

Suggested Arrival Airport:

John F Kennedy International Airport, JFK, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

Suggested After-Hours Accommodation:

Hotel Ninety Five - JFK Airport

145-07 95th Avenue

Jamaica , New York 11435

<https://hotelninetyfive.com/>

718-291-4000

\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will give students a ride as a group to the Social Security office or they can apply online. Upon receipt of your Social Security Number, you are to supply this to your employer immediately.

Nearest SSA Office: Lewes , Delaware , Less than 10 miles

Other:

Wage Payment Schedule:

You will be paid every week by a paycheck.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: No

Grooming Requirements:

Neat, clean and presentable. Hair must be clean and styled. Personal cleanliness is very important. Maintain good hygiene, preventing unpleasant breath and body odor. Clothing should be clean, pressed and properly fitted. Please remember that you are Ambassadors of your home country and should make every effort to represent your country well.

Second Job Availability: Yes, likely

Applicable Company Policies:

Cell Phone Policy - Not aloud to have cell phone on your person during working hours.

Smoking Policy - No smoking inside the house. Smoking during working hours is up to the manager on duty.

*Scheduling Policy - We do not have set schedules, it changes **weekly**. Requests for time off must be in writing to Chip 2 weeks in advance.*

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Bank, Restaurants

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Restaurants, Fitness Center, Public Library

Unavailable:

Internet Cafe