

## Sheraton Park City - Barista/Customer Service

### **HOST INFORMATION**

#### Company Description:

#### Perks of Employment:

- FREE lunch/dinner!
- Discounted rooms world-wide!
- We are a great hotel team and so much more!

The **Sheraton Park City** is a beautiful, full-service hotel nestled in the heart of Park City among the Wasatch Mountains and is a prime destination for both business travelers and pleasure-seeking vacationers.

Our main objective is providing excellent service and hospitality – providing a warm and genuine welcome to all guests and employees. We call it "making it brilliant." Come join our winning team today and work for the biggest/best hotel company in the world! Our culture here is not just about work, we like to have fun too!

We'd love for you to have the summer of a lifetime with us! There are so many activities to do in the summer: including hiking; water skiing; horse back riding; shopping; visiting our Olympic Park and enjoying the zip lines/tubing; traveling to Southern Utah (Moab, Zion); eating our amazing American food; etc. You can also travel to Las Vegas or any other city/state in the US with your associate discount and see it all! You will fall in love with PC and our team.

Host Website: https://www.marriott.com/slcpc

Site of Activity: Sheraton Park City

Parent Account Name: Marriott International

**Host Address:** 1895 Sidewinder Drive Park City , Utah , 84060

Nearest Major City: Salt Lake City , Utah , Less than 50 miles away

## PLACEMENT INFORMATION

#### Job Description:

This individual interacts with our guests on a daily basis by making & serving coffee and helping with gift shop items. Must be able to work in a face paced environment and ensure to give excellent customer service to both our internal and external guests. This is a fun job because of the constant interactions with people. Must be able to stand on your feet for long periods of time. The job also includes working in other customer service areas of the hotel such as Restaurant, Sheraton Club, Banquets, Front Desk, etc.

#### Typical Schedule:

The schedule is 5 days a week, a morning position. Usually 630am-230pm.

## **COMPENSATION**

Hourly Wage: \$14

Eligible for Tips: Yes

The better you are with the guests, the better your tips. It all depends on the individual staff and how good you are with providing BRILLIANT service.

Estimated weekly wages including tips: \$700

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 30

Estimated maximum number of hours per week: 15

Potential fluctuation in hours per week:

Hours are subject to fluctuate due to business needs.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

FREE associate meal, FREE ski passes, fun monthly luncheons, discounted room nights with Marriott world-wide, etc.

## **JOB REQUIREMENTS**

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

**Qualifications & Conditions** 

Lifting
Lifting requirement.

25lbs/11kgs

Description:

Lifting heavy items such as food trays and emptying trash

Standing for entire shift

Handling cleaning chemicals

#### Job Training required: Yes

Length of job training:

2 weeks and continually depending on the individual.

Hours per week during training period: 30

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Must be in uniform shirt; associate to provide black dress pants and black, non-slip shoes.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Must be in a clean, pressed, and professional looking uniform.

## **CULTURAL OPPORTUNITIES**

#### Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Company Parties, Holiday Events, Potlucks or Dinners, Trips to Major City, Park City Welcome Night, Sundance Film Festival, Associate Luncheons

#### Additional Details about Cultural Offerings:

The Sheraton Park City is located in the heart of Park City and provides convenient access to it all; including restaurants, Main Street PC, hiking, mountain biking, outlet malls, etc. Once you are here and see how beautiful Park City is and how much fun it can be, you will fall in love!

#### Local Cultural Offering:

Community Welcome Party, monthly awards, social luncheons, and hotel discounts! These are just a few of the things that the Sheraton Park City offers. We also like to make sure you enjoy our mountains by hiking, or riding on the lifts!

### HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

We will be in touch prior to your arrival to assist with finding housing. However, it is ultimately your responsibility! We have contacts that can help with finding housing here in Park City close to the hotel. You should expect to pay about \$600 per person per month on rent and utilities. You should find housing that is close to a bus system and start looking for it immediately - DO NOT wait until May or June or you will have a hard time locating housing that is affordable and on a bus line.

Minimum Average Cost Per Week: \$250

Maximum Average Cost Per Week: \$600

#### Transportation for Community Housing Description:

Free bus transportation is location of housing is on the route or near it.

Bus system or walk to work depending on where students find housing - this is important to know!

### **ARRIVAL INFORMATION**

#### Arrival Instructions:

Arrival from airport:

Please utilize <u>Snowbound Transportation</u> or <u>Canyon Transportation</u> for a shuttle to Park City.

snowboundtransportation@gmail.com

https://canyontransport.com/

Please arrive Monday-Friday 8:00 am-6:00 pm. However, if arriving outside of these hours, you will need to make your way from the airport to Park City and arrange for accommodations.

#### Suggested Arrival Airport:

Salt Lake City International Airport, SLC, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

### Suggested After-Hours Accommodation:

Park City Hostel

1781 Sidewinder Dr.
Park City , Utah 84060
http://parkcityhostel.com/
(435) 731-8811
\$75 to \$100

Airport Inn 2333 West North Temple Salt Lake City , Utah 84116 http://airportinnhotelslc.com/ (800) 937-1688 \$75 to \$100

### TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will take all participants to the nearest SSA office and provide information on what to expect once you get there (forms you will need to fill out, the best time of day to go, etc.). We will tell you ahead of time what date we plan to go to the SSA office so that you can arrange to be there. We only go once!

Nearest SSA Office: Salt Lake City , Utah , Less than 50 miles

Other:

Wage Payment Schedule:

You will be paid like any other associate, every two weeks.

Meal Plan: Optional

Estimated Cost Per Day: \$0

Meal Plan Description:

FREE lunch or dinner while working!

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Must be well-groomed, clean cut, ironed uniform, nametag worn at all times, and hair/nails/makeup, etc. must be consertvative.

Second Job Availability: Yes, likely

Applicable Company Policies:

Most departments require students to purchase their own black dress pants, polishable black shoes, and we will provide the shirt, vest or sweater.

# **COMMUNITY AMENITIES**

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library

Unavailable:

Internet Cafe