



Oceanana Pier and Pier House Restaurant - Server/Wait Staff

HOST INFORMATION

Company Description:

The Oceanana Pier House Restaurant is located directly on the beach in Atlantic Beach, North Carolina. Atlantic Beach is on the southern end of North Carolina's Outer Banks in an area referred to as "The Crystal Coast".

We are a family-owned business that was established in 1959. We have had cultural exchange students work with our team in the past and look forward to having more international students join our team for the summer of 2024. Being on the beach, we are very busy during the summer season so there is a lot of opportunity for students to work and earn money. But, there are also amazing natural resources and fun cultural activities in our area as well. The housing we provide for our staff is located only 100 meters from the beach--we provide beach cruisers (bikes), beach chairs, and surfboards for our international students to use so that they can explore our area during their time off.

Employee meals are included while you work. And we offer other benefits such as tuition assistance for those who work with us for an entire summer (May through August).

We have multiple jobs open for the summer and are excited to share more info with interested students.

Host Website: <https://www.oceananapier.com/>

Site of Activity: Oceanana Pier and Pier House Restaurant

Parent Account Name: Oceanana Pier LLC

Host Address: 700 East Fort Macon Road Atlantic Beach , North Carolina , 28512

Nearest Major City: Raleigh , North Carolina , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Servers (waiters and waitresses) are members of our front-of-house team that waits on customers in our restaurant. We serve breakfast, lunch and dinner. Server's are expected to work a mix of shifts.

Our servers must speak excellent English as they will be communicating with English-speaking guests. Servers must be 18 years old or older.

Servers will learn our menu and its ingredients and will wait on customers at their tables. Servers must be 18 years old or older. Prior experience waiting tables is preferred, but not required. Similarly, knowledge of food and wine is preferred but not required.

In addition to waiting on tables, servers must perform "side work" to prepare the dining room for service and to clean it after service. Some servers will also work shifts as hosts or maître d'.

Typical Schedule:

Servers will typically work 30-40 hours per week in a combination of shifts--some breakfast, some lunch and some dinner. Shifts are typically 6 hours long. We usually provide 2 days off each week.

Drug Test required: No

COMPENSATION

Hourly Wage: \$2.13

Eligible for Tips: Yes

Customers typically tip 20% of their bill. Servers will "tip out" small amounts to but will retain the remainder of their tips. In the summer, servers typically make at least \$100 per shift in tips.

Estimated weekly wages including tips: \$650

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 30

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Due to busy times or holidays, some servers may work "double shifts" occasionally that would increase the numbers of hours worked to 40 hours per week.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 45 hours

Job-Specific Benefits:

Employees are provided one meal per shift while they are working.

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Must be able to lift/push/pull at least 25 lbs

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Job Training required: Yes

Length of job training:

Servers typically train for 3 days on site. There will also be online training and homework.

Hours per week during training period: 35

Different wage during training period: Yes

Training wage description:

10.00 per hour while training. Servers will begin to receive tips on their final day of training.

Start on specific day of the week: No

Training requirements:

There are no certifications required for Server training.

Need to wear uniform: Yes

Uniform Policy:

Servers are provided 4 uniform shirts and an apron. They must provide their own shorts or pants (tan or khaki colored shorts or pants are required). Employees must provide their own shoes (comfortable shoes--no sandals).

Cost of uniform: \$50

Uniform laundry: Participant responsibility

Dress Code: No

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners, Trips to Major City, Trips to Nearby/Major Attractions, Sporting Events, Shopping Trips, Company Parties

Additional Details about Cultural Offerings:

We are located in a region with rich history and amazing environmental resources. We have museums and an excellent aquarium. But, the best sites to see in our area are on the water. We will arrange boat trips for our summer staff to visit pristine islands such as Cape Lookout National Seashore.

Local Cultural Offering:

There are fun community events throughout the summer. From music festivals to movie nights, there is always something happening here during our busy summer season. We also coordinate with other local businesses to make sure all of our student employees can network with others in our area.

HOUSING AND TRANSPORTATION

Housing Provided: *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).*

Employer-owned or employer-arranged housing description:

Our employer-owned housing is located on-site. Housing is located less than 100 meters from work and the beach. Housing is in our vintage resort mobile home park in newly renovated mobile homes. Electricity, water and WiFi is included. Each home has TV, refrigerator, a small fully-equipped kitchen, air conditioning. Homes typically have two bedrooms and one bathroom. There is 24 hour security on site. Bedding and towels are provided. We provide beach-cruiser bikes, surf boards and beach chairs for students to use during their stay. We will have housing for all international students we hire and will accommodate housing requests of students travelling together. The housing is located at the following address: 700 E. Fort Macon Road Atlantic Beach, North Carolina, 28512

Lease Agreement: *No*

Onsite Amenities:

WiFi: Yes

Description:

High speed WiFi is available throughout our site.

Phone Service: Yes

Description:

There is reliable cellular service. Employer also has a landline phone in the office onsite. We recommend students purchase a US e-SIM card before arrival.

Kitchen facilities: Yes

Description:

Each mobile home has it's own kitchen with a refrigerator, stove top, microwave and oven. The kitchens are stocked with cooking utensils and supplies (pots, pans, knives, etc)

Laundry facilities: No

Description:

There is a laundry facility nearby. It is easily accessible by Uber or a public transportation shuttle.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 1 - 2

Rooming Arrangement Description:

Participants may request to live with friends. Our housing is not co-ed. Men will live in one unit. Women will live in another. We can, however, accommodate couples traveling together.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$75

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: No

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Housing is located on-site. Employer's property consists of a motel, the Pier House Restaurant and a mobile home park. Students are housed in the mobile home park approximately 100 meters from worksite.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: Yes

Bicycles are not provided: No

Bicycles are available to rent: No

Estimated cost: \$

Description: Bicycles are provided for participants so that they can easily get to shopping and other amenities in Atlantic Beach. Participants living in provided housing will be able to walk the short distance to worksite.

ARRIVAL INFORMATION

Arrival Instructions:

There are two options for your travel to Atlantic Beach, North Carolina. The employer recommends flying into Raleigh/Durham International Airport (RDU) which offers more flight options and is typically more affordable. The other airport option is New Bern, North Carolina (EWN).

The employer will be available to pick up students at either airport and transport them to Atlantic Beach. There is no cost to students for this transport. Students MUST organize their arrival days with the employer before booking tickets. Then, students must email their arrival information to Trace Cooper at the employer (trace@coopdev.com) at least 2 WEEKS prior to arrival to the United States. Details about a scheduled pickup will be communicated to the student prior to their departure. The employer will try to coordinate the arrival of multiple students on the same day.

Oceanana prefers that students arrive on Mondays, Tuesdays or Wednesdays.

Upon pick up, students will be taken to a grocery store and department store.

Suggested Arrival Airport:

New Bern, North Carolina, EWN, Less than 50 miles

Raleigh Durham North Carolina International Airport, RDU, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

Aloft Raleigh-Durham Airport

10020 Sellona Street

Raleigh , North Carolina 27617

<https://www.marriott.com/en-us/hotels/rduaf-aloft-raleigh-durham-airport-brier-creek/overview/?scid=f2ae0541-1279-4f24-b197-a979c79310b0>

(919) 957-8523

\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Students will log into an online portal to complete application information before arriving. We will also need uniform sizes.

We will provide students with information about our business such as menus and wine lists prior to arrival so they can begin to learn. In addition, we will ask students to watch a few short online videos about our restaurant computer system.

Separate orientation sessions will be had for international students to introduce them to our company culture and the culture of hospitality in the United States. After these orientation sessions, students will begin their on-the-job training for their specific jobs.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Employer will provide assistance to complete required forms and will provide transportation to the Social Security office. Employer will assist students at the Social Security office. This is an easy process at the local Social Security office.

Nearest SSA Office: New Bern , North Carolina , Less than 50 miles

Other:

Wage Payment Schedule:

Participants will be paid every two weeks. Payment will be made via check or direct deposit. Employer will assist students in establishing an account with a local bank if desired.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Participants must arrive at work clean, well-groomed and professional in appearance. Facial hair must be trimmed and neat. Tattoos on the face or neck are prohibited.

Second Job Availability: Yes, likely

Applicable Company Policies:

- *Employees are provided meals while they are working*
- *Smoking is prohibited in the restaurant and inside employee housing*
- *Employees should not use their cell phones during work*
- *Schedules are posted 1-2 weeks in advance. Request for time off must be submitted at least one week in advance.*
- *Uniforms must be clean and neat at the start of each shift*
- *In North Carolina, one must be 21 years old to consume alcoholic beverages. Employees 21 years and older may drink at our bars when they are not on duty, provided that they must not be wearing a uniform shirt.*
- *Any drug or alcohol use while on duty will result in loss of employment*
- *Employees may be asked to work in more than one position at our business depending on the businesses need.*

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Internet Cafe

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Internet Cafe

In Town, Requires Transportation:

Fitness Center, Public Library, Laundry Facility