

# Chix on the Beach - Support Staff

# **HOST INFORMATION**

## Company Description:

Since opening its existing doors in 1977, Chix has seen many presidents in and out of office, fashion styles that change like the Atlantic breezes, and millions of locals and vacationers coming and going through it's doors in four decades. WITH SO MANY CHANGES there is one thing that always stays the same at Chix on the Beach—and that's the fact that it's one of Virginia Beach's best-loved restaurants—and has been for over 40 years. It's not just at the heart of the Virginia Beach oceanfront, it is the heart of the Virginia Beach Oceanfront. It's the choice destination for visitors seeking the best of the oceanfront's dining and nightlife—bringing in crowds seeking the perfect combination of ocean-fresh seafood, upscale comfort food, traditional recipes of the mid-Atlantic region, gracious service, an iconic setting, and an excellent value.

The oceanfront provides many seasonal activities such as kayaking, dolphin watching, parasailing, jet skiing, weekly fire works shows, Virginia Aquarium, Amusement park and more.

As a staff member, you will also receive 50% off food on days you work which enables you to try a lot of great American cuisine!

#### Benefits and Perks:

• Employee Fun Days! We plan outings to the beach, boat trips and more!

Host Website: http://www.chixvb.com

Site of Activity: Chix on the Beach

Parent Account Name: Chix Sea Grille

Host Address: 701 Atlantic Ave Virginia Beach , Virginia , 23451

Nearest Major City: Norfolk , Virginia , Less than 25 miles away

# PLACEMENT INFORMATION

# Job Description:

Job duties will include but are not limited to:

- 1. Bus and clean tables, chairs, ledges, booths, and any windows or glass fixtures around the tables. Reset with rollups and B&B plates for the next guests to be seated. Sweep under table/booth between seating's if necessary
- 2. Spot sweep any and all areas that debris has fallen (under or around tables) on the floor throughout the entire restaurant. This includes the patio area as well during the times when that section is open.
- 3. Check all bus tubs behind the bar throughout the shift.
- 4. Assist all servers in pre-bussing tables throughout the shift.
- 5. Assist in polishing and rolling of silverware during the down time while waiting for tables to leave.
- 6. Periodically (every half-hour) check restrooms throughout the shift. Restock soap, hand towels and toilet paper when needed. This also includes cleanliness of the restroom sweeping, cleaning counter tops, emptying trash cans and mopping.

- 7. Check and empty any trash cans and linen bins throughout the restaurant.
- 8. Run food to customers tables
- 9. Setting up the front line with the small wares, plate ware and equipment needed to effectively serve all food items
- 10. Keeping the station restocked, cleaning small, large trays and tray stands, reading order tickets and placing them onto the ticket minder
- 11. Tracking cooking times on all food orders and checking them for plate presentation, appearance and the proper degree of doneness
- 12. Garnishing finished entrees according to the restaurant's procedures and specifications and assisting servers as needed, to improve the dining experience of guests
- 13. Performing all job duties while complying to all safety practices and guidelines and reporting any accidents or injuries and unsafe act or condition to the Chef or other Manager on duty
- 14. Completing closing duties correctly at the end of each shift and assisting the Chef and other kitchen employees in keeping the kitchen clean and with closing duties
- 15. Performing all side work in the front and back of the restaurant as scheduled or assigned by the management
- 16. Delivering orders to guests' tables while the food is still hot and notifying waitstaff when orders are ready

## Typical Schedule:

Varying shifts each week; usually 11-4pm 4pm-11pm or 12pm-6pm

Seasonal changes to job duties or available hours: Yes

Based on volume of restaurants or special event weekends and weather

**Drug Test required:** No

# **COMPENSATION**

Hourly Wage: \$2.13

Eligible for Tips: Yes

Tip pool system. A small percentage of bartenders and servers tips are combined into a pool. Bussers are paid 2.13ph. Bussers typically do not receive more than \$13ph after tips are factored in.

Estimated weekly wages including tips: \$420

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Weather, staffing, special events

Average number of hours per week reached by last year's seasonal employees: 40

## Overtime Policy:

Yes, paid after 40 hours

## Job-Specific Benefits:

Meal discounts at Chix and Waterman's (50%) \$5 Orange crushes (our famous alcoholic bev) Free soft drinks, sweet and unsweet tea, coffee, and water.

# **JOB REQUIREMENTS**

English Level required:



Upper-Intermediate

Required to be 21+: No

**Previous Experience required:** No

# **Qualifications & Conditions**

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Must be able to lift/push/pull at least 25 lbs

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Job Training required: Yes

Length of job training:

2 days

Hours per week during training period: 12

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

no prior requirements needed

**Need to wear uniform:** No

Dress Code: Yes

## Description:

• Men: Navy Shorts Women: Navy Skort (typically found at golf stores) • Creamsicle/Orange colored Polo for men (Short Sleeve) TUCKED IN. (Available to purchase at restaurant) • Creamsicle Short sleeve or long sleeve V-neck/Scoop-neck shirt for women (Available to purchase at restaurant) • Belt matching the color shoes worn. • Gray, navy, or brown shoes with corresponding socks • If long hair, pulled back neatly. If facial hair, clean cut/trimmed beard.

# **CULTURAL OPPORTUNITIES**

#### Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community

## Additional Details about Cultural Offerings:

Chix is a prime tourist location so there are many opportunities to interact with people from all around the world. Virginia Beach has many historical offerings and activities that are sure to keep you busy this summer.

#### Local Cultural Offering:

Music Festivals, July 4th Stars and Stripes Fireworks COVID TBD

Museums (Colonial Settlement, Aquarium, Contemporary Art)

Sandler Center for Contemporary Arts

ViBe Creative District (Lot's of handcrafted treasure and small family owned businesses)

Colonial Williamsburg

# HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

# Employer-owned or employer-arranged housing description:

Amenities: Refrigerator, bedding/linen provided, microwave, telephone, utensils, private bath, air conditioning Condos - World Class Rentals 1. 226 Birch Lake Rd Virginia Beach, VA 23451 2. 205 34th street Virginia Beach, VA 23451 3. 1201 Waterfront Drive Virginia Beach, VA 23451 Ocean Villas Condo - Stephan 1. 114 Ocean Villas Way Virginia Beach VA 23451 \*\*6 people max 3 people per room.\*\*

Lease Agreement: Yes

#### Onsite Amenities:

WiFi: Yes

Description:

Wifi provided

Phone Service: Yes

Description:

Reliable cellular service

Kitchen facilities: Yes

Description:

Full onsite kitchen facility with pots pans, utensils, plate ware etc provided

Laundry facilities: Yes

Description:

washer and dryer available on site.

#### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 4

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 4

Rooming Arrangement Description:

Requests are considered and rooms/condos are co-ed

#### **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$150

Housing Cost Deducted from Paychecks: No

Description:

Students will work directly with the property owners for rent payment. No credit cards. Only acceptable payment is travelers checks, cash, or postal money orders.

Utilities Costs: No

Housing Deposit: Yes

Cost: \$200
Description:

Students will work directly with the property owners for deposit payment. Students are also required to pay the first weeks rent and last weeks rent so upon arrival student will owe \$450

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Deposit will be returned 15 days after check-out if there are no damages and the unit is left clean and ready for occupancy. Unit must be left clean, undamaged, and ready to rent to the next tenant.

Details About Deposit Refund:

Deposit will be returned 15 days after check-out if there are no damages and the unit is left clean and ready for occupancy. Most common refund is through Zelle.

# Transportation to Worksite:

Walking Commute Time

Estimated commute time: 15 to 30 minutes

Description: Commute is easy and straight forward depending on the condo that you are staying in. More description can be given once placed in housing. The 1201 waterfront location is much further from the job site and is a 1hr walk or 15 minutes bike ride.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes Bicycles are available to rent: No

Estimated cost: \$

Description: Commute is easy and straight forward depending on the condo that you are staying in. More description can be given once placed in housing. The 1201 waterfront location is much further from the job site and is a 1hr walk or 15 minutes bike ride.

# **ARRIVAL INFORMATION**

#### **Arrival Instructions:**

The best method of transportation from the airport to the oceanfront would be the following (travel time is around 30-40 minutes from the Norfolk Airport to the Oceanfront

- Uber or LYft

Taxi Services: Andy's Cab Co. (757) 461-8880

Black and White (757) 855-4444

City Wide Cabs (757) 319-3368

Coastal Ride (757) 853-7777

Duke Cab Co. (757) 202-3564

East Side Cabs (757) 718-0937

Eden Cab Co. (757) 724-5555

Norfolk Checker (757) 855-3333

Oceanside Executive (757) 455-7602

Southside Cab Co. (757) 423-0154

Waterside Taxi Company Inc. (757) 531-6430

Yellow Cab of Norfolk (757) 857-8888

## Suggested Arrival Airport:

Norfolk International Airport, ORF, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

## If arriving after regular hours:

## Suggested After-Hours Accommodation:

La Quinta Inn and Suites
1387 N. Military Highway
Norfolk, Virginia 23502
https://www.wyndhamhotels.com/laquinta/norfolk-virginia/la-quinta-norfolk-airport/overview
8883122399
\$75 to \$100

# TRAINING AND ONBOARDING

#### Pre-Arrival Onboarding: Yes

You will need to complete an application on our company payroll system called Paylocity. Your email and full name is all I need to launch the paperwork. You will receive two emails: one containing your temporary password and the other with the company ID and your username. From there you will go through each steps and fill out the information.

#### Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

Get on bus at Artic and 18th Street and ride the "Wood & Church" bus for 14 stops until you get to Virgina Beach Blvd and Cripple Creek and get off. Get on the "Lynnhaven Mall" bus and ride for 4 stops until you get to Lynnhaven Rd and Sabre St Walk down Sabre St (the street with the Wells Fargo bank on the corner) and the social security office will be on your left hand side across from the Walmart. The trip will cost \$4 a person

Nearest SSA Office: Virginia Beach , Virginia , Less than 10 miles

#### Other:

Wage Payment Schedule:

Bi-weekly paycheck - Direct Deposit or physical check

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

No facial Piercings, preferable if tattoos are covered, no lewd or inappropriate tattoos can be showing.

Second Job Availability: Yes, likely

Applicable Company Policies:

Schedules are made 1 week in advance and requests off must be made 2 weeks in advanced

No cell phone use while working unless on break

Expected to work weekends and holidays such as 4th of July, Memorial Day, Labor Day, and Festival Weekends

# **COMMUNITY AMENITIES**

Walking Distance from Worksite:

## Restaurants

# Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

# In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library