



Cape Codder Resort - Restaurant Server

HOST INFORMATION

Company Description:

The Cape Codder Resort & Spa is a beautiful full service resort with a variety of guest rooms and suites, 2 restaurants, 1 gazebo cafe, spa, wave pool and water park.

Summer on **Cape Cod** is our busiest season, with many tourists visiting from all over the US as well as from other countries. The weather is hot, but we are surrounded by ocean and there are many beautiful beaches to cool you down, most of them are within biking distance from the resort. The towns and villages throughout Cape Cod are quaint, historical, beautiful and filled with friendly locals. The Cape comes alive in the summertime with plenty of activity!

Staff perks:

- **Daily employee meal for lunch and dinner shifts**
- **Employee recognition pay-outs (based on performance)**
- **Linchris Hotel Group team member hotel rates \$15.00/night (based on availability, has to be approved by the general manager)**
<https://www.linchris.com/>

Host Website: <https://www.capecodderresort.com/>

Site of Activity: Cape Codder Resort

Parent Account Name: Linchris Hotel Corp

Host Address: 1225 Iyannough Road Hyannis , Massachusetts , 02601

Nearest Major City: Boston , Massachusetts , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

The primary job function of Restaurant Server is to welcome and provide table service to restaurant patrons. Upon guest being seated, the Server will provide menu information. Take order and input to computer that will transmit to cooks. Once meal is cooked the Server will serve to guest and will be available to provide service through the duration of their dining experience.

Typical Schedule:

The restaurant is open 7 days a week from 9am - 10pm. Servers may be scheduled 6 or 8 hour shifts during that time period.

Drug Test required: No

COMPENSATION

Hourly Wage: \$6.75

Eligible for Tips: Yes

Restaurant Server is primary recipient of tip from each party. At the end of shift, the Server will tip out the Bussers 15% to those who also worked during that shift.

Estimated weekly wages including tips: \$600

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

The Restaurant Manager creates his/her schedule based on occupancy levels of the hotel and projected business levels. Managers are able to cut staff based on business levels.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Daily employee meal for lunch and dinner shifts

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Restaurant Server will carry trays of food. The weight will depend upon the size of party.

Working outdoors

Working under direct sunlight

Job Training required: Yes

Length of job training:

1 Week

Hours per week during training period: 30

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

The Server will begin their training as a Host/Hostess to familiarize themselves with the menu and restaurant. While training, the employee will learn department and company policy. Will also follow a training check list. All employees will be trained on safety procedures.

Need to wear uniform: Yes

Uniform Policy:

Employee is required to provide dark blue or black pants/shorts and slip resistant shoes (black). Company will provide shirt and apron.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Uniform is required as stated above.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Socialization

Additional Details about Cultural Offerings:

The Cape Codder Resort is more than a working experience. We have 200 + employees who work at the resort during the summer months. This will give you the opportunity meet and interact with those within your department as well as resort wide.

Local Cultural Offering:

Cape Cod is more than sun and sand. We have many educational and historical learning experiences located in the many towns and villages of the Cape.

Cultural programs that are geared to the many J1 students who come to work and live on Cape Cod. They are accessible via email and the internet.

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

*The Cape Codder provides housing assistance in locating ample housing. We provide a list of resources to assist in meeting the housing needs - please see below. Located within Hyannis, there are many local residents who will rent out rooms to J1 students while they are working. Housing assistance is provided through the following links: www.hellosummerj1.com
<https://www.capecodchamber.org/members/public-policy-and-advocacy/j-1-housing-program/>
<https://www.facebook.com/groups/442913945727201> www.capecodonline.com www.midcapej1housing.org
<https://www.facebook.com/groups/housingprogram/> <https://www.facebook.com/haconcapecod>
<https://www.facebook.com/groups/2208922449187046>*

Minimum Average Cost Per Week: \$150

Maximum Average Cost Per Week: \$500

Transportation for Community Housing Description:

The Cape Codder Resort is centrally located within the village of Hyannis. Housing opportunities will be close enough to either walk or bike. In past years, J1 students have rented or purchased bikes in order to get around. Bike/walking safety is a priority on Cape Cod especially in the summer months. There is plenty of information to search on the internet to prepare in advance.

ARRIVAL INFORMATION

Arrival Instructions:

Fly to Boston Logan International Airport. Once in Boston, take a 2 hour bus ride to Hyannis, MA. The Cape Codder Resort is located 2 miles from the bus station. The most convenient and frequent bus service between Logan Airport and Hyannis is the Plymouth/Brockton bus line. You can find cost & schedules at www.p-b.com. Once you have arrived in Hyannis, taxi cabs are readily available outside of the bus station and will take you to the Cape Codder Resort & Spa.

Also, the following websites will be helpful to you both before you arrive and also while you are here in the USA.

www.p-b.com – Bus service from Boston to Cape Cod

www.ssa.gov – Social Security Website

www.hellosummerj1.com - General Information

www.capecodsummercommunity.com - General Information

Suggested Arrival Airport:

Boston Logan, BOS, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

HI-Hyannis Hostel
111 Ocean Street
Hyannis , Massachusetts 02601
Hyannis@hiusa.org
508 775 7990
\$25 to \$50

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

The location of the Social Security Office is within walking distance from the Cape Codder Resort (Approx 10 minutes).

Nearest SSA Office: 100 Independence Drive, Hyannis , Massachusetts , Less than 10 miles

Other:

Wage Payment Schedule:

Employees at the CCR are paid weekly on Friday.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

See job profile.

Second Job Availability: Yes, likely

Applicable Company Policies:

Cell phones can be on property. Not while on the job or where guest's can see you.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library

In Town, Requires Transportation:

Internet Cafe